

Free Accidental Damage Replacements For 1 Year

By paying an additional £9.99 at the time of purchase, you can cover your new pair of lash extension tweezers for accidental damage for a period of one year, starting from the date of purchase.

Free replacement cover is for accidental damage only for 1 year from date of purchase. Fair use policy applies. Allure will cover up to 3 replacements. 1 year does not restart when a replacement is sent. To claim a free replacement you must email info@allurelashuk.com with your order number and evidence of tweezer damage requesting for a replacement then await further instruction.

You will then need to send your tweezers back to Allure, 43 Vale Street, Denbigh, LL163AH with a cover note (details of this provided to you after you have emailed us). Return shipping cost is at customers expense. Allure will cover the shipping cost of the replacement sent to. Replacement tweezers are sent using Royal Mail Standard Service (more info can be found on our shipping policy page). You <u>must</u> return your damaged tweezers before a new pair will be sent. If you lose your tweezers or cannot send them to us, the agreement is void. Free accidental damage cover is non transferrable and only the original purchaser can claim. Tweezers covered under this policy cannot be exchanged for a different pair. If the Tweezers are out of stock, a like for like replacement will be sent with your approval. Alternatively, a gift card to the value of the tweezers will be offered. On first replacement, the value will be full price paid. Second replacement will be at 60% value and third replacement will be at 40% value.

Please note that this Accidental Damage Tweezer Policy is subject to the terms and conditions outlined above. By purchasing this Policy, you agree to abide by these terms and conditions. If you have any questions or require further clarification, please do not hesitate to contact us.